

DO YOU NEED BETTER INTERNET SERVICE?

DID YOU KNOW YOUR STARLINK EQUIPMENT COST MAY BE RECOVERED?*

The **RURAL MUNICIPALITY OF ST. LAURENT** is pleased to announce successful application to the **UNIVERSAL BROADBAND FUND** which is a program funded by the **GOVERNMENT OF CANADA**. The program addresses the lack of connectivity in all areas of the R.M. of St. Laurent and has selected **STARLINK** as the provider that fits the immediate needs.

With use of the funding, the RM will be administering a project called the 2022 St. Laurent/Starlink Connection Project wherein the cost of the specific equipment you purchase from Starlink will be reimbursed by the RM up to the amount of \$845.00. If you have received your Starlink equipment and mount, applications for funding of your equipment starts **NOW UNTIL NOVEMBER 15, 2022!**

You are eligible if you are a property owner or resident or tenant in the RM of St. Laurent, and the Starlink equipment is attached to and servicing a home or cottage (not an RV, shed, barn or garage, etc.).

All you have to do:

1. There are online resources, neighbors and friends to learn more about the Starlink internet service and decide if it is the right fit for you. The monthly subscription costs after you install a unit will not be reimbursed under our Project.
2. Then,
 - a. If you do not already have a unit ordered, go on their website at www.starlink.com and order the kit and the appropriate mount for your home. The dish is the round unit and comes with wiring and a router, and a small mount, but most people are ordering the Volcano Mount at the same time as it makes it easier to mount the unit. We hear that the demand is very high throughout many parts of the world for the service and that Starlink is working hard to catch up to the high demand and high volume of orders and it appears that it may take quite some time for you to receive your order after you place it. If you do not have internet access to place your Starlink order, find someone who does; if you do not have a credit card to pay for the deposit, the order, and the monthly subscription, find someone who does and is willing to help you. We are not aware of Starlink doing business any other way. Ordering the units, and payment thereof, is totally your responsibility, as is the ongoing subscription.

***IT IS IMPORTANT TO ORDER YOUR EQUIPMENT NOW TO GET INTO THE STARLINK SHIPMENT QUEUE! THERE IS NO GUARANTEE THAT YOUR EQUIPMENT WILL ARRIVE BEFORE NOVEMBER 15, 2022 – THE RM HAS NO CONTROL OVER STARLINK ORDERS. IF YOUR ORDER ARRIVES AFTER NOVEMBER 15, 2022, YOU WILL NOT BE ELIGIBLE FOR ANY FUNDING UNDER THIS PROJECT.**

- b. If you are an existing customer and have already ordered the unit and the mount, but are now waiting for your unit, go to No. 3 below.
 - c. If you are an existing Starlink customer and have already installed the unit and it is working great, go to No. 3 and then No. 4 below.
3. From now until November 15, 2022, **when you have received your unit and your mount**, fill out the RM's 2022 STARLINK PROJECT Application. You can find it on the RM's website or can have it emailed to you, mailed to you, or you can come to the RM office to pick one up. The cost of the application is \$100.00. In applying, you will be giving the RM Contractor permission to enter your home at a mutually agreed time to prove eligibility, and ensure safe and proper connection as well as active status. Installations costs will be not be covered. If you have already installed your unit or had it installed, read No. 4.
4. If you have an existing Starlink kit and mount and it is already installed and you wish to receive an equipment refund, please apply as indicated in 3. Our RM Contractor will need to inspect (verify) that the unit is working and will need to verify the serial numbers of all the equipment.

There are further details in the Starlink Project Policy which you should read thoroughly as well and is available by request or online on our website.



Questions can be directed to the RM Starlink Administrator (Bernice)
E-mail: rmofstlaurent@gmail.com
Ph : 204-383-0200 Fax: 204-646-2705
Website: rmstlaurent.com

March 7, 2022